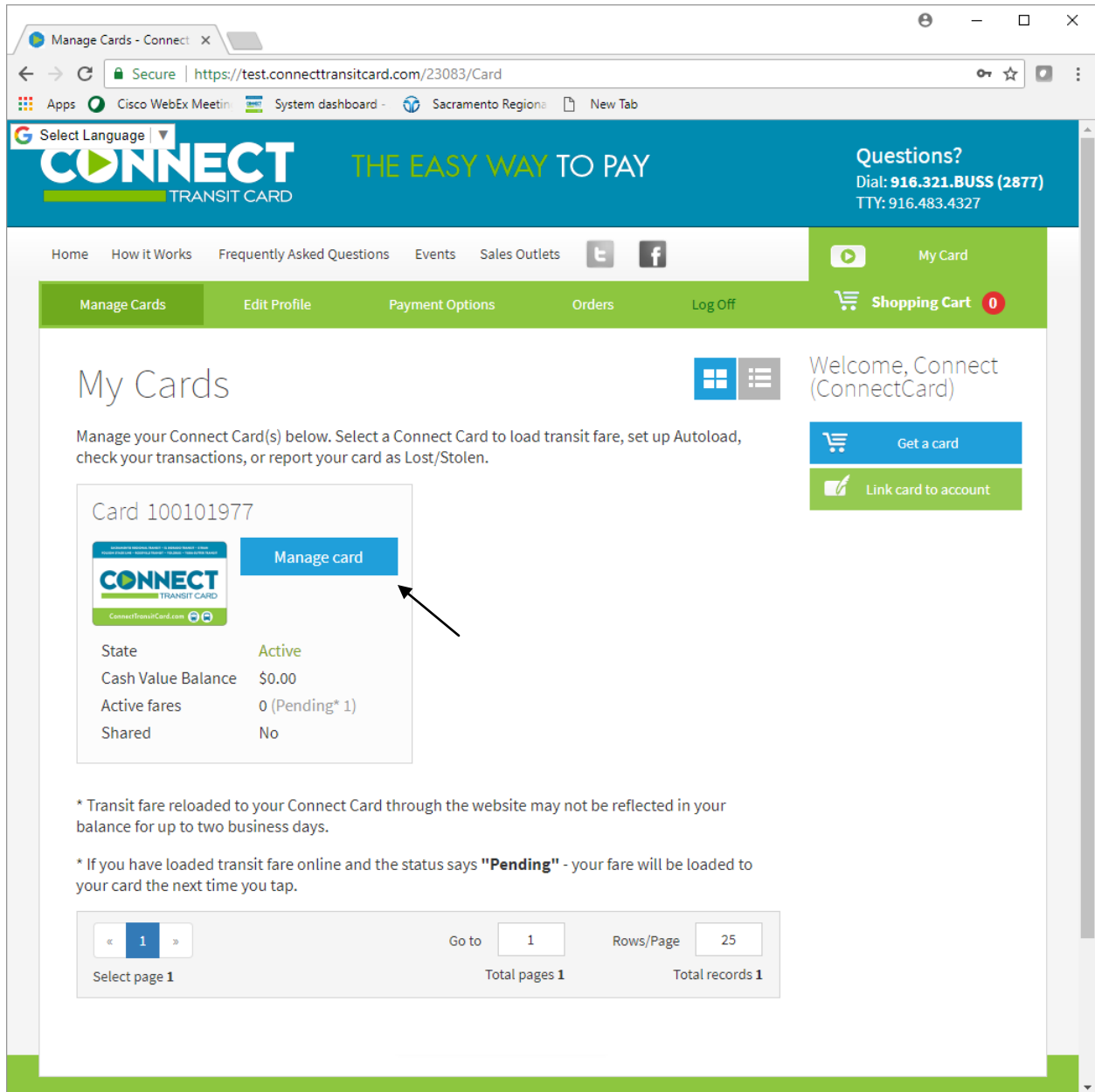


How to: Set up autoload for Cash Value

The Connect Card autoload program will make paying for your transit fare even more convenient. The following tutorial will teach you how to set up an autoload of your stored cash value.

Let's get started.

Once you've logged into your Connect Card account click on the Manage Card button.



The screenshot shows a web browser window with the URL <https://test.connecttransitcard.com/23083/Card>. The page header features the 'CONNECT TRANSIT CARD' logo and the tagline 'THE EASY WAY TO PAY'. A navigation menu includes 'Home', 'How it Works', 'Frequently Asked Questions', 'Events', 'Sales Outlets', and 'My Card'. A secondary menu contains 'Manage Cards', 'Edit Profile', 'Payment Options', 'Orders', and 'Log Off'. A 'Shopping Cart' icon with a '0' notification is also present.

The main content area is titled 'My Cards' and includes a welcome message: 'Welcome, Connect (ConnectCard)'. Below this, there are two buttons: 'Get a card' and 'Link card to account'. The primary content is a card management section for 'Card 100101977'. It features a 'Manage card' button, which is pointed to by a black arrow. Below the button, the card's status is shown as 'Active'. A table of card details is displayed:

| | |
|--------------------|----------------|
| State | Active |
| Cash Value Balance | \$0.00 |
| Active fares | 0 (Pending* 1) |
| Shared | No |

Footnote: * Transit fare reloaded to your Connect Card through the website may not be reflected in your balance for up to two business days.

Footnote: * If you have loaded transit fare online and the status says "**Pending**" - your fare will be loaded to your card the next time you tap.

At the bottom, there is a pagination control showing 'Select page 1', 'Go to 1', 'Rows/Page 25', 'Total pages 1', and 'Total records 1'.

Next click on the Add Cash Value autoload button on the right hand side of the screen

The screenshot shows a web browser window with the URL <https://test.connecttransitcard.com/23083/Card/Details/27669>. The page header features the 'CONNECT TRANSIT CARD' logo and the slogan 'THE EASY WAY TO PAY'. A navigation bar includes links for Home, How it Works, Frequently Asked Questions, Events, Sales Outlets, and My Card. Below this is a secondary navigation bar with Manage Cards, Edit Profile, Payment Options, Orders, and Log Off. The main content area is titled 'Manage Card' and displays details for Card 100101977. A card image is shown with the text 'CONNECT TRANSIT CARD' and 'ConnectTransitCard.com'. To the right of the card image is a table of card details:

| | |
|--------------------|--------------|
| Status | Active |
| Cash Value Balance | \$0.00 |
| Pending | \$50.00 |
| Card Holder | Connect Card |

Below the card details is a 'Passes' section with a table for 'Transit Fare Information':

| Transit Fare Information | Status |
|---|--------------------------------------|
| RT Monthly Pass Price \$110.00 Valid from 4/1/2018 to 5/1/2018 | Pending Add Autoload |

On the right side of the page, there are several sections: 'Autoload' with buttons for 'Add Cash Value Autoload', 'Autoload FAQ', and 'Show Autoloads'; 'Transit Fare' with buttons for 'Order New Pass' and 'Load Cash Value'; 'Transactions' with a 'Transaction History' button; 'Card Options' with buttons for 'Edit Card Holder' and 'Enable Voice'; and a note for visually impaired users with buttons for 'Remove Card' and 'Lost/Stolen Card'. An arrow points from the 'Add Cash Value Autoload' button to the 'Autoload' section header.

Cash value autoloads use configurable threshold values and autoload amounts to determine when your autoload occurs and how much cash value is added to your card. First select a threshold value of your choosing. The threshold value will set the cash value floor for your Connect Card. When your card balance falls below this amount, the autoload amount that you choose will be purchased from your credit or debit card and added to your Connect Card's balance. Add a payment option now if necessary and click save to finalize your autoload setup.

The screenshot shows a web browser window with the URL <https://test.connecttransitcard.com/23083/Autoload/AddAutoloadTopUp/27669>. The page title is "Add Autoload - Connect". The main content area is titled "Add Cash Value Autoload" and contains the following text: "Please select the amount you want to automatically loaded to your Cash Value when your balance gets below a certain amount (Threshold Value). The Autoload Amount will be added to your Cash Value whenever your balance falls to or below the Threshold Value. Once you set up Autoload, your credit card will automatically be charged whenever an Autoload occurs. Select one of your existing Payment Options, or add a new Payment Option below." The form fields are: "Autoload Values" with "Threshold Value" set to \$ 20 .00 and "Autoload Amount" set to \$ 40 .00; "Payment Option" with "VISA *****9990" selected. There are "Add Payment Option" and "Save" buttons. A "Back" link is at the bottom left. The footer contains logos for various transit agencies and payment methods.

This completes your autoload setup. Just tap & go. The system will automatically add more cash value to your Connect Card when your card balance falls below your configured threshold amount. If you wish to suspend or remove your autoload simply click the edit autoload button seen here.

Manage Card - Connect

Secure | https://test.connecttransitcard.com/23083/Card/Details/27669

Apps Cisco WebEx Meeting System dashboard Sacramento Region New Tab


Select Language

CONNECT THE EASY WAY TO PAY
TRANSIT CARD

Questions?
Dial: 916.321.BUSS (2877)
TTY: 916.483.4327


Home How it Works Frequently Asked Questions Events Sales Outlets My Card

Manage Cards Edit Profile Payment Options Orders Log Off Shopping Cart 0

 **Add Autoload**
Autoload for cash value was configured successfully.

Manage Card

Card 100101977



Status: Active
 Cash Value Balance: \$0.00
 Pending: \$50.00
 Autoload Cash Value: [Edit Autoload](#)
 Card Holder: Connect Card

Autoload

[Autoload FAQ](#)
[Show Autoloads](#)

Transit Fare

[Order New Pass](#)
[Load Cash Value](#)

Transactions

[Transaction History](#)

Card Options

[Edit Card Holder](#)
[Enable Voice](#)

For visually impaired card holders spoken information can be enabled on all card readers.

Passes

| Transit Fare Information | Status |
|---|--------------------------------------|
| RT Monthly Pass Price \$110.00 Valid from 4/1/2018 to 5/1/2018 | Pending Add Autoload |

[Back to List](#)